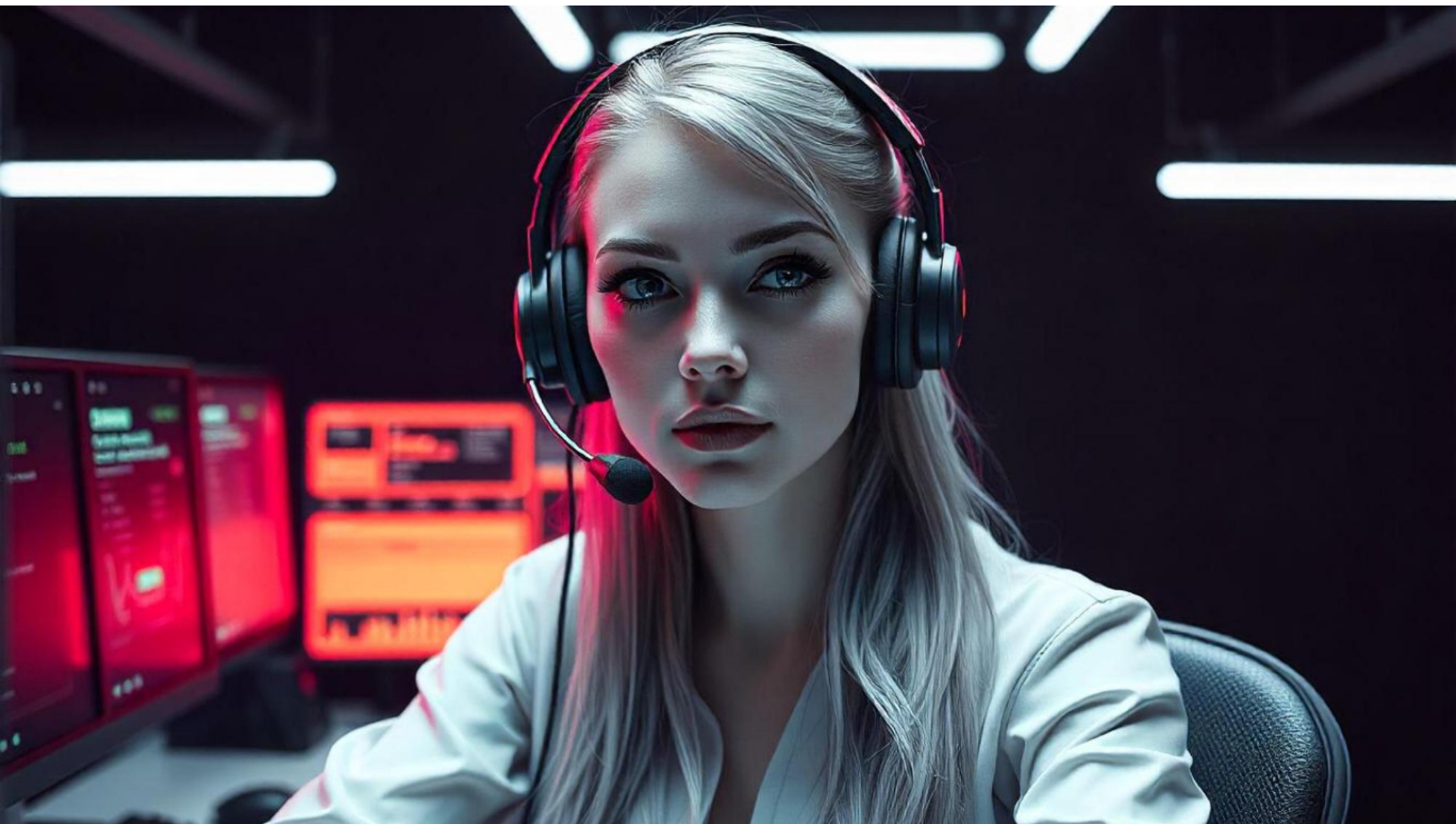


Entreprise leader dans le domaine du BPO



MERGERSCORP

Entreprise leader dans le domaine du BPO

Avec plus de 13 ans d'expérience, l'entreprise est l'un des principaux fournisseurs de services d'externalisation des processus d'affaires et un acteur majeur de l'industrie de l'externalisation des processus d'affaires. L'entreprise offre un large éventail de services à ses clients dans différents secteurs. Son implantation mondiale, sa main-d'œuvre qualifiée, ses prouesses technologiques et son approche centrée sur le client la placent en position de réussite continue dans le paysage dynamique et évolutif de l'externalisation des processus métier.

Informations clés

Industries desservies : Fintech, livraison de nourriture, micromobilité, commerce électronique, soins de santé, télécommunications, commerce de détail, voyages, automobile.

Services offerts : Service client, Inbound/Outbound, Back Office, Smart Sourcing, Automatisation.

Géographie : Cinq bureaux en Europe

Effectifs : 900 ETP

Chiffre d'affaires : Recettes annuelles de 10,6 millions de dollars

EBITDA : \$2.8M

Prévisions de recettes :

2024 : \$15M

2025 : \$16M

2026 : \$18M

Informations complémentaires :

L'entreprise collabore avec des leaders du secteur comme Deloitte pour le SSOC, la conformité 2 et AV55 pour la stratégie et l'amélioration continue. L'entreprise s'appuie sur des technologies de pointe, notamment UiPath, Blie Prism, Microsoft Azure, AUS et Google Cloud, pour proposer des solutions efficaces et innovantes. L'entreprise s'engage à établir des relations à long terme avec ses clients en leur fournissant des solutions personnalisées qui répondent à leurs besoins et objectifs spécifiques.

TARGET PRICE

\$16,800,000

GROSS REVENUE

\$10,600,000

EBITDA

\$2,800,000

BUSINESS TYPE

Centre d'appel

COUNTRY

Royaume-Uni

BUSINESS ID

L#20240735

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