

Principal fournisseur de services d'externalisation des processus administratifs (BPO)



MERGERSCORP

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L'entreprise est l'un des principaux fournisseurs de services de BPO, offrant des solutions sur mesure pour améliorer l'efficacité opérationnelle dans divers secteurs. Forte de sa présence dans de nombreux pays et de sa flexibilité, l'entreprise propose des stratégies d'externalisation innovantes et des solutions technologiques avancées pour relever les défis opérationnels spécifiques auxquels sont confrontés ses clients. L'entreprise a récemment lancé un programme pilote pour les contrats de recouvrement à Austin, ce qui témoigne de sa volonté d'étendre ses capacités de service. Son modèle opérationnel combine des options de livraison onshore, offshore et hybrides, offrant aux clients des solutions d'externalisation flexibles et personnalisées. Cette adaptabilité, associée à une assistance mondiale 24 heures sur 24 et 7 jours sur 7, fait de l'entreprise un partenaire fiable et évolutif pour les entreprises désireuses d'améliorer leur efficacité. En mettant l'accent sur l'excellence opérationnelle et les technologies de pointe telles que son moteur de traitement d'images propriétaire, l'entreprise s'est forgé une solide réputation dans de nombreux secteurs, tels que le secteur pilote des collections, ce qui souligne son engagement à évoluer en fonction des demandes du marché et à fournir des solutions sur mesure à ses clients.

Industries desservies :

Éducation, Télécommunications, Pétrole et gaz, Péage, Recouvrement de première partie

Services offerts :

- Externalisation des processus d'entreprise (BPO)
- Solutions d'efficacité opérationnelle
- Moteur de traitement d'images (IPE)
- Services mondiaux 24/7
- Scénarios d'externalisation personnalisés

Géographie : Siège aux États-Unis et bureaux en Asie

Effectifs : 1 100 employés aux États-Unis et aux Philippines.

Recettes : 17 millions de dollars par an

EBITDA : 18% du chiffre d'affaires

Prévisions de recettes : 2025 – 20 millions de dollars

TARGET PRICE

\$ 30,000,000

GROSS REVENUE

\$ 17,000,000

EBITDA

\$ 3,060,000

BUSINESS TYPE

Centre d'appel

COUNTRY

États-Unis

BUSINESS ID

L#20250904

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