

Des solutions sur mesure pour améliorer l'efficacité opérationnelle Centre d'appel BPO





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Fournisseur de premier plan de services d'externalisation des processus d'entreprise (BPO), cette société propose des solutions sur mesure pour améliorer l'efficacité opérationnelle dans divers secteurs d'activité. Forte de sa présence dans de nombreux pays et de sa flexibilité, l'entreprise propose des stratégies d'externalisation innovantes et des solutions technologiques avancées pour relever les défis uniques auxquels sont confrontés ses clients.

Récemment, la société a lancé un programme pilote pour les contrats de recouvrement à Austin, soulignant ainsi son engagement à étendre son offre de services. Son modèle opérationnel comprend un mélange de solutions onshore, offshore et hybrides, permettant aux clients de créer des scénarios d'externalisation personnalisés qui répondent à leurs besoins spécifiques. Cette flexibilité, associée à des services mondiaux 24/7, fait de la société un partenaire polyvalent pour les entreprises qui cherchent à optimiser leurs opérations.

En mettant l'accent sur l'efficacité opérationnelle, en proposant des solutions de pointe telles que le moteur de traitement d'images et en ayant fait ses preuves dans divers secteurs, l'entreprise est prête à poursuivre sa croissance et son expansion dans le secteur de l'externalisation des processus administratifs (BPO). La diligence raisonnable dont il fait preuve en permanence et l'expansion stratégique de ses services, comme le projet pilote de recouvrement, témoignent de sa volonté de s'adapter aux exigences du marché et à l'évolution des besoins de ses clients.

Industries desservies :

Éducation, Télécommunications, Pétrole et gaz, Péage, Recouvrement de première partie

Services offerts :

- Externalisation des processus d'entreprise (BPO)
- Solutions d'efficacité opérationnelle
- Moteur de traitement d'images (IPE)
- Services mondiaux 24/7
- Scénarios d'externalisation personnalisés

Géographie :

Siège social aux États-Unis et bureaux en Asie

Effectifs :

1 100 employés dans trois pays différents

Recettes :

17 millions de dollars par an

Prévisions de recettes :

2025 – 20 millions de dollars

BUSINESS TYPE

Centre d'appel

COUNTRY

États-Unis

BUSINESS ID

L#20250860

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